

Terms of Service

1st June 2025, Please read these Terms of Service (“Terms”) carefully before using the Statiofy Scholastics Ltd website or placing an order. By accessing or using our website and services, or by ordering any products, you agree to be bound by these Terms and our Privacy Policy. These Terms constitute a binding agreement between you (“you”, “your”, “Buyer”, or “Customer”) and Statiofy Scholastics Ltd (“we”, “us”, “our”, or “Statiofy”). We are registered in Uganda with our principal office in Seeta. If you do not agree to all of these Terms, do not use the Site or place any order.

1. Eligibility and Account Registration

By using our Site and placing orders, you represent that you are of legal age to form a binding contract (or have obtained parental consent). You agree to provide accurate, current, and complete information when creating an account or placing an order, and to update such information as needed. You are responsible for maintaining the confidentiality of your account and password, and for any activity under your account. You must notify us immediately of any unauthorized use of your account or password. We reserve the right to suspend or terminate accounts and refuse service at our discretion, especially if you violate these Terms.

2. Modification of Terms

Statiofy may revise these Terms from time to time in our sole discretion for legal, regulatory, or business reasons. The version of the Terms posted on our Site at the time of your order will apply to that order. We will indicate at the top of this page the date on which these Terms were last revised. It is your responsibility to review the Terms each time you place an order. Your continued use of the Site or any purchased products after changes to the Terms have been posted constitutes your acceptance of the updated Terms.

3. Orders, Products and Payment

- **Product Information:** We sell textbooks, stationery, and personal development books. Product images and descriptions are for illustrative purposes only; actual products or packaging may vary. We use reasonable efforts to display correct information, but we do not guarantee that such information is error-free. If we discover an error in the price or description of any product after you order, we reserve the right to correct the error and cancel your order. In such cases, we will notify you and refund any amount charged.
- **Order Acceptance:** By placing an order on our Site, you make an offer to purchase the products you selected. All orders are subject to our acceptance. We may refuse or cancel any order at any time before acceptance. You will receive an email confirming receipt of

your order; this is not yet acceptance. Acceptance occurs when we send a dispatch confirmation email to you, at which point a binding contract is formed.

- **Payment:** All orders must be paid in advance at checkout. We accept the payment methods listed on our Site. You authorize us to charge your payment method at the time of order placement. If payment is not received or is declined, we may cancel your order without liability. Prices for products and any applicable taxes and fees are those in effect at the time you place your order. Prices on the Site may change at any time without notice, but the price charged will be the price set out in your order confirmation. We reserve the right to correct pricing or typographical errors in our Site.
- **Taxes:** You are responsible for all taxes, levies, duties or similar governmental assessments of any nature associated with your purchase.

4. Delivery and Pickup Policy

- **Delivery Method:** We deliver products exclusively to schools. You must select the school and provide the name of a designated school contact (typically a teacher or school staff member) authorized to receive the order on behalf of the student. FREE DELIVERY will be available on the reporting of the term, where we shall have distribution centers to ease access. The products will be delivered **only** to that school address. We do **not** deliver to residences or other addresses.
- **Delivery Timing:** We strive to deliver orders within the time frame specified on our Site or in your order confirmation. However, delivery dates are estimates only and not guaranteed. We are not liable for any delivery delays. Delivery may be affected by school schedules, holidays, or force majeure events beyond our control.
- **Assumption of Risk:** Delivery to the designated school contact constitutes delivery to you. **Title and risk of loss for the products pass to you when the designated school contact receives the items at the school.** From that moment, you assume full responsibility for the products. We are not responsible for any loss or damage to the products after delivery to the school contact. Please note the school has no obligation to monitor or protect your order once delivered.
- **School Pickup:** After delivery, it is your responsibility to ensure the student picks up the items from school. The school (and its staff) are acting solely as a convenience for pick-up. **The school is not a party to this transaction and assumes no liability** for non-delivery, product defects, theft, or other issues related to your order. All questions or claims about your order must be addressed with Statiofy, not the school.

- **Delivery Issues:** If the designated contact refuses delivery or the school is closed at delivery time, we may hold the items and attempt redelivery. We are not liable for additional shipping or storage costs arising from missed deliveries.

5. Refunds, Returns, and Cancellations

- **No General Returns:** Except as expressly provided below or required by law, all sales are final and non-refundable. By purchasing, you acknowledge this policy. We do not accept returns for a change of mind.
- **Defective or Incorrect Items:** If you receive a product that is defective, damaged, or not as described, you may request a refund or replacement. You must notify us within 7 days of delivery. We may require the return of the item to our address before issuing a refund or replacement. Refunds will be issued using the original payment method. We reserve the right to inspect returned items and may deny a refund or replacement if the item is found to be used, abused, or altered.
- **Cancellations:** You may cancel your order only before it has been delivered to the school. To cancel, please contact customer service immediately. Once products have been delivered to the designated school contact, the sale is final. If we arrange shipping and the order has not yet been delivered, we may charge a cancellation fee or deduct any processing costs.
- **Processing of Refunds:** Approved refunds (for defective or wrongly shipped products) will be processed promptly, typically within 2 days of our receipt of the returned item. Any shipping charges you paid are not refundable except in the case of our error (for example, if we sent you the wrong item).

6. Pricing Accuracy and Order Errors

We strive to display accurate product information and pricing. However, we do not warrant that product descriptions or other content are error-free. In the event of a pricing or product description error, we reserve the right to cancel or refuse any orders placed for products listed at the incorrect price. If your order is canceled due to an error, we will not charge you and will notify you of the cancellation. You agree that Statiofy shall not be liable to you or any third party for any loss or damage arising from any errors or omissions in the pricing or description of products.

7. User Conduct

You agree to use our Site and Services only for lawful purposes. You will not:

- Violate any applicable law or regulation in connection with your use of the Site;

- Use the Site to transmit spam, chain letters, or other unsolicited communications;
- Impersonate any person or entity, or misrepresent your affiliation with any person or entity;
- Interfere with or disrupt the operation of the Site or the servers/networks connected to the Site;
- Attempt to gain unauthorized access to the Site or any accounts, computer systems, or networks;
- Upload or transmit viruses, worms, or other malicious code;
- Use any automated system (robots, spiders, data mining tools) to access the Site without our permission;
- Engage in any conduct that Statiofy, in its sole discretion, deems inappropriate, obscene, or objectionable.

This list is illustrative and not exhaustive. You agree to comply with all additional Site policies and directives. Statiofy reserves the right to investigate and take appropriate action against anyone suspected of violating these Terms, including terminating accounts and legal action. These obligations and restrictions mirror those found in other online services.

8. Intellectual Property

All content on the Site (including text, graphics, logos, images, audio/video clips, and software) is owned by Statiofy or its licensors and is protected by copyright, trademark, and other intellectual property laws. You may use the Site only for purchasing products and per these Terms. You may not copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, or sell any content without our prior written consent. The “Statiofy” name and logo, and all related product and service names are trademarks of Statiofy Scholastics Ltd.

9. Disclaimer of Warranties

To the maximum extent permitted by law, the products and the Site are provided “AS IS” and “AS AVAILABLE,” without any warranties of any kind. Statiofy expressly disclaims all warranties, whether express, implied, statutory, or otherwise, including any implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement. We do not guarantee that product images or information will meet your expectations. We do not guarantee that the Site will be uninterrupted, error-free, or secure. Any reliance on the products or the Site is at your own risk.

10. Limitation of Liability

(a) To the fullest extent permitted by applicable law, Statiofy's liability to you for any claim arising out of or relating to these Terms or our products is limited to the amount you paid for the product that gave rise to the claim. **(b)** In no event shall Statiofy, its officers, directors, employees, agents, or suppliers be liable for any indirect, incidental, special, consequential or punitive damages (such as lost profits, loss of data, downtime, or loss of goodwill), even if we have been advised of the possibility of such damages. **(c)** Statiofy is not liable for delays or failures in delivery caused by events beyond our reasonable control (force majeure), including acts of God, weather, labor disputes, or school closures. **(d)** You agree that the school, teachers, and other third parties involved in the delivery or pickup of products are not agents or representatives of Statiofy and bear no liability to you or Statiofy for any reason. Any claim against the school must be resolved directly with Statiofy, as the school expressly disclaims any responsibility.

11. Governing Law and Dispute Resolution

These Terms and your use of the Site shall be governed by and construed per the laws of the Republic of Uganda, without regard to its conflict of laws provisions. Any disputes arising under or related in any way to these Terms or the sale of products shall be resolved exclusively in the courts located in Kampala, Uganda. You and Statiofy consent to personal jurisdiction in those courts. You agree that any claim or cause of action arising out of or related to this Agreement must be filed within one (1) year after such claim or cause of action arose, or be forever barred.

12. Miscellaneous

If any provision of these Terms is held to be invalid, illegal or unenforceable, that provision will be modified to the extent necessary to make it valid and enforceable, or if not possible, will be severed, and the remaining provisions will remain in full force and effect. These Terms (along with our Privacy Policy) constitute the entire agreement between you and Statiofy regarding the Site and your purchases, superseding any prior agreements or communications.

13. Contact Information

If you have any questions about these Terms, please contact us at:

- **Statiofy Scholastics Ltd**
- Seeta Mukono
- statiofy@gmail.com
- 0744870987

By placing an order or using our Site, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.

Thank you for choosing Statiofy Scholastics Ltd for your educational materials and stationery needs.